

Business Analyst JOB DESCRIPTION



Who are RedCortex?

We are a Microsoft Gold Partner and we possess a wealth of resources, qualified and experienced in the Microsoft suite of software and infrastructure solutions.

We have established a strong reputation for the timely and cost-effective completion of projects in both the private and public sector.

We often help organisations who have in-housed their services away from long service agreements with traditional ICT service providers. As such we can provide excellent cost efficiency, for the delivery of tangible outcomes you need.

We help organisations obtain a clear 'total cost of ownership' view of their existing on-premises ICT including management and operational costs and provide a recommended ICT vision that is tailored to the business requirements and budget. We can help our clients leverage the management and cost efficiencies of cloud hosting and, as one of Microsoft's highest calibre recommended partners, have expertise in Microsoft365 including Teams and Telephony, Dynamics CRM, SharePoint and Azure hosting.

In addition, RedCortex maintains a strong focus on knowledge transfer, to help clients manage their own ICT landscape, as we feel that empowering our customers to maintain their solutions is imperative to ensuring sustainable success.

Why RedCortex (TPXimpact)?

In a statement; We are passionate about the delivery of **Impactful** and **Purposeful** change for our clients!

With a strong culture our highly skilled and diverse team is equipped to deliver innovative and cutting edge solutions for both our Public and Private Sector clients. Drawn to deliver impactful change that benefits communities and our clients stakeholders, our people are proud to be a part of our customers journey.

We work in a fast paced environment where we empower our people to work autonomously as subject matter experts, trusting and supporting their skillsets to develop solutions that meet and often exceed our customer requirements

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Who are TPXimpact?

On 9th December 2021 RedCortex announced the very exciting news that we had been acquired by the TPXimpact. With both organisations sharing the same DNA, to deliver tangible, quality outputs quickly for our customers, this only extends our opportunities to work with even more exciting clients.

With a real focus on people and culture, the RedCortex team are excited to venture onto the next chapter with our extended family.

Below are just some examples of what makes RedCortex / TPXimpact a great environment to work in

702 hours donated to Charities & Communities in last 6 months and **£33,000** of donations to Charity

Extremely focused on diversity at every level, this is demonstrated by the fact that **51%** of our workforce is female, with a **40%** representation in leadership roles, which is unorthodox in a Digital / IT Organisation.

1,092 careers have been kick-started via our Community Investment Programme, which places us well on track for our target of 5,000 by 2025

We believe we are already well underway in achieving our target of **Net Zero** by 2025, if not already there! Our targets will soon be verified by the Science Based Targets initiative (SBTi)

Recently launched employee resource groups covering **women**, **LGBTQI** and **minority ethnic** groups. We also have a **Board Mentoring Programme**

Launch of a new **Academy** to build skills internally

A recent organisational survey a score of **8/10** in terms of confidence in Leadership

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Benefits of working for RedCortex?



25 days Holiday



Pension 9%



2 Charity Volunteer Days



Electric Car Scheme



Share Incentive Scheme



Personal Development Allowance

Coming soon...



Cycle to Work Scheme



Working from Home Allowance

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Details and requirements for this position?

Responsibilities	Skills and Experience
Investigation, analysis, mapping and modelling of key/critical business processes against new 'Ways of Working'.	5+ years' experience working as a Business Analyst.
Identify, define and prioritise business requirements.	Ability to develop requirement sites rapidly and analyse complex working processes.
Assist the client in mapping emerging functional requirements to O365 functions.	Excellent knowledge of MS Office 365 applications and services.
Apply change management tools to support the adoption of change.	Excellent knowledge of Azure technologies.
Create deliverables and business change roadmap.	Experience working with Azure, MS Office 365, Power Platform, SharePoint, Migration.
Conduct change management assessments and impact analyses.	Excellent interpersonal and communication skills.
Working alongside development teams continually refinement of requirements.	Experience in Information Lifecycle Management, such are retention and classification policies.
Support and manage stakeholders.	Project Management skills and knowledge is very beneficial.